



INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM CERTIFICATE

Certificate No.: 0012019ITSM0042ROMN/46500

We hereby certify that

Hangzhou Hikvision Digital Technology Co., Ltd.

No.555 Qianmo Road, Binjiang District, Hangzhou City, Zhejiang Province, P.R. China.

by reason of its

Information Technology Service Management System

has been awarded this certificate for compliance with the standard

ISO/IEC 20000-1:2011

The Information Technology Service Management System applies in the following area:

Information Technology Service Management System supporting operation and maintenance services for Technical Security System, Security Surveillance System, Video Surveillance System, Device and Storage System, Digital Court System, Display Unit and System, Record/Broadcast System, Information System, Network and Network Security System, Security Software Maintenance, Database System to External Clients.

Certified since: Mar.15,2019 Valid from: Mar.15,2019 Valid until: Mar.14,2022

After a surveillance cycle, the certificate is valid only when used together with an Acceptance Notice of Surveillance Audit issued by CQC.
Please access www.cqc.com.cn for checking validity of the certificate.
This certificate and its relevant information can query in the website of Certification and Accreditation Administration of the People's Republic of China (www.cnca.gov.cn).



陆梅
Signed by: Lu Mei



CHINA QUALITY CERTIFICATION CENTRE

Section 9, No.188, Nansihuan(the South Fourth Ring Road) Xilu(West Road), Beijing 100070,China
<http://www.cqc.com.cn>

B 0002412

2018年版